

DECTA API Errors

This section provides an overview of most common DECTA API 4XX errors and offers actionable recommendations for resolving them. Following these guidelines can help you address failed requests effectively.

N.B.! Please note that the API error models (DAPI-ISS-ERR) are implemented only in DECTA ISS API `/v2/api` endpoints.

DAPI error code	HTTP code	Description	Guidelines
DAPI-ISS-ERR:0001	Any	General error for all unhandled user exceptions	For additional information please contact DECTA support.
DAPI-ISS-ERR:0002	401	Error during parsing user request token-header and token-signature	Please check your token-header and token-signature headers according to request preparing logic described in API SPACE documentation.
DAPI-ISS-ERR:0003	400	Error during data authentication	Please check your parameter which is responsible for additional layer of security. Usually the parameter is specified in <code>"field"</code> key.
DAPI-ISS-ERR:0004	403	Error during user access rights validation	The resource you are trying to access is prohibited. To get additional information about resource access rights please contact your DECTA manager.

DAPI error code	HTTP code	Description	Guidelines
DAPI-ISS-ERR:0101	400	Error during incoming data validation with product configuration	Some data you are trying to send is incorrect according to the card product set-up. Please check the card product specification by paying attention to the following fields you have completed in the request: • "productCode" • "design" • "currencies" • "rangeId" • "condSet" • "accountCondSet" In case of additional questions please contact your DECTA manager.
DAPI-ISS-ERR:0102	400	Error during incoming data validation	Some required fields are missing or have incorrect format. Please re-check fields mentioned in error message according to the API SPACE documentation.
DAPI-ISS-ERR:0103	404	Error during incoming data searching	Some fields of the incoming message were not found in the DAPI resources. Please check your request data.
DAPI-ISS-ERR:0104	400	Error during incoming data processing	Error during processing your data in DAPI. It looks like you are trying to send data that is not described in API SPACE documentation. Please check information in "details" field.

DAPI error code	HTTP code	Description	Guidelines
DAPI-ISS-ERR:0105	400	Error during data deletion processing	Error during the data deletion. It looks like you are trying to delete data that does not meet the deletion criteria. Check the information in the <code>"details"</code> field.